

# Terms and Conditions of Use

## Introduction

These are the Terms and Conditions of use for The Croft Equestrian Centre Limited (TCEC) and TCE Events Limited (TCEE) for all Shows, Clinics and Other Events held at The Croft Equestrian Centre.

- 1 The decision of the Judges and Stewards is final.
- 2 Shows: Once a competitors entry for a show has been accepted it will be assumed that he/she intends to take part unless he/she notifies the promoters to the contrary before the closing date. A full refund less the booking fee and an administration fee totalling the Paypal fee charged for the booking (PayPal Fee is 2.9% of total paid, plus 30p per transaction) will be issued if before the closing date.
- 3 No entry fee will be refunded on withdrawal after the closing date, unless a veterinary or medical certificate is produced not later than 4 days after the event (less the booking fee and an administration fee totalling the Paypal fee charged for the booking (PayPal Fee is 2.9% of total paid, plus 30p per transaction)).
- 4 Clinics and Other Events: Bookings for training clinics are non-refundable, however a transfer to a future date can be arranged given 10 days' notice ahead of the scheduled clinic. If less than 10 days' notice is provided, we cannot transfer your entry due to costs associated with booking trainers. Transfers to future clinics can only be made once before the booking has to be used or lost.
- 5 If you choose not to enter online, we'll hold your space provisionally in the first instance, and confirm via email once we have received a Bank Transfer, Cheque or Cash from you for the full amount. Please make cheques payable to TCE Events Limited. Your space is confirmed once funds have cleared.
- 6 Timeslot requests - all requests will be given equal consideration with us accommodating them as best we can, but there is no guarantee that you will get the timeslot requested.
- 7 Entries in some cases will be limited, and if after the closing date entries are over-subscribed, a random ballot will operate. Waiting lists will be kept for all over-subscribed classes. Classes may start early and might also run into the evening.
- 8 The promoters reserve the right to cancel, split or re-arrange any class, and/or the event at their discretion. Entry fees (not including the booking fee) may be refunded less an administration fee totalling the Paypal fee charged for the booking (PayPal Fee is 2.9% of total paid, plus 30p per transaction)..
- 9 Correct riding attire must be worn by all Riders. In particular, everyone mounted, whether a competitor or not, must wear an approved riding hat as per British Dressage Rules: [www.britishdressage.co.uk/rules](http://www.britishdressage.co.uk/rules). Failure to do so will incur elimination.
- 10 No claim can be entertained for anything that may happen to competitors, their property, servants, or horses in connection with, or arising out of this event. It shall be deemed a condition of entry that each entrant shall agree to indemnify the promoters against any legal action arising from such an incident.
- 11 The promoters reserve the right to refuse any entry without giving any reason whatsoever.
- 12 An objection to the result of any class may only be made by an owner, his authorised agent or rider of a horse competing in the event. Any such person must make his objection in writing to the Secretary within 30 minutes of that objection and pay a £10 deposit, returnable within 7 days if the objections upheld.
- 13 Horses and ponies must be 4 years old or over.
- 14 Lunging is not permitted in any of the arenas at any time.
- 15 Children under the age of 18 must be accompanied by a responsible adult at all times.
- 16 The promoters reserve the right to ask any competitor or visitor in breach of these terms and conditions, to leave the grounds immediately.
- 17 The promoters reserve the right to amend these terms and conditions should the need arise.
- 18 Smoking is not permitted in any buildings/stables, whilst mounted, or in either the outdoor or indoor arenas.
- 19 The promoters will be taking photographs and videos during our events and these may be posted on our website and Facebook page.
- 20 GDPR - Please read our Privacy Policy regarding Data Protection - this can be found on our website [www.thecroftec.co.uk](http://www.thecroftec.co.uk).
- 21 **NO DOGS ALLOWED ON CROFT EQUESTRIAN CENTRE PROPERTY AT ALL!!!!**
- 22 **Strict COVID-19 Safety Measures are in place and all guidance instructions issued by C-19 Compliance Officers will be fully adhered to.**
- 23 Between 29th March 2021 and 12th April 2021 an EHV-1 self-declaration form must be completed for every horse attending the venue and submitted to [debbie@thecroftec.co.uk](mailto:debbie@thecroftec.co.uk) 24 hours before arrival. Failure to do so will forfeit entry and horse will be denied access to the venue. Download from [HERE](#).