

Terms and Conditions of Use

Introduction

These are the Terms and Conditions of use for The Croft Equestrian Centre Limited (TCEC) and TCE Events Limited (TCEE) for all Shows, Clinics and Other Events held at The Croft Equestrian Centre.

- 1 The decision of the Judges and Stewards is final. Events and Shows are run under British Dressage Rules.
- 2 Shows: Once a competitors entry for a show has been accepted it will be assumed that they intend to take part unless they notify the promoters to the contrary before the closing date of the scheduled competition. If a withdrawal is before the closing date, a full refund, (less the booking fee and Paypal fee (2.9% of total paid plus 30p per transaction)), will be issued.
- 3 No entry fee will be refunded on withdrawal after the closing date.
- 4 Clinics and Other Events: Once a competitors entry has been accepted it will be assumed that they intend to take part unless they notify the promoters to the contrary before the closing date of the scheduled clinic. If a withdrawal is before the closing date, a full refund, (less the booking fee and Paypal fee (2.9% of total paid plus 30p per transaction)), will be issued or a transfer to future clinic can be made, but transfers can only be made once before the booking has to be used or lost. No entry will be refunded or transferred on withdrawal after the closing date.
- 5 Timeslot requests - all requests will be given equal consideration with us accommodating them as best we can, but there is no guarantee that you will get the timeslot requested.
- 6 Entries in some cases will be limited, and if after the closing date entries are over-subscribed, a random ballot will operate, as per British Dressage rules. Waiting lists will be kept for all over-subscribed classes. Classes may start early and may run late into the evening.
- 7 The promoters reserve the right to cancel, split or re-arrange any class, and/or the event at their discretion. Entry fees (not including the booking fee) may be refunded less an administration fee totalling the Paypal fee charged for the booking (PayPal Fee is 2.9% of total paid, plus 30p per transaction).
- 8 Correct riding attire must be worn by all Riders. In particular, everyone mounted, whether a competitor or not, must wear an approved riding hat as per British Dressage Rules: www.britishdressage.co.uk/rules. Failure to do so will incur elimination.
- 9 No claim can be entertained for anything that may happen to competitors, their property, servants, or horses in connection with, or arising out of this event. It shall be deemed a condition of entry that each entrant shall agree to indemnify the promoters against any legal action arising from such an incident.
- 10 The promoters reserve the right to refuse any entry without giving any reason whatsoever.
- 11 An objection to the result of any class may only be made by an owner, his authorised agent or rider of a horse competing in the event. Any such person must make his objection in writing to the Secretary within 30 minutes of that objection and pay a £10 deposit, returnable within 7 days if the objections upheld.
- 12 Horses and ponies must be 4 years old or over.
- 13 Lunging is not permitted in any of the arenas at any time.
- 14 Children under the age of 18 must be accompanied by a responsible adult at all times.
- 15 The promoters reserve the right to ask any competitor or visitor in breach of these terms and conditions, to leave the grounds immediately.
- 16 The promoters reserve the right to amend these terms and conditions should the need arise.
- 17 Smoking is not permitted in any buildings/stables, whilst mounted, or in either the outdoor or indoor arenas.
- 18 The promoters will be taking photographs and videos during our events and these may be posted on our website and Facebook page.
- 19 GDPR - Please read our Privacy Policy regarding Data Protection - this can be found on our website www.thecroftec.co.uk.
- 20 **NO DOGS ALLOWED ON CROFT EQUESTRIAN CENTRE PROPERTY AT ALL!!!!**